

Quality Policy

As specialists in the assembly of electronic boards and systems, our mission is to fully and sustainably meet the needs of our customers, stakeholders, and applicable requirements. The quality of our products and services is a constant priority for ETS.

Our Vision

Our strategy is fully focused on quality, with the primary goals of ensuring the development and sustainability of our company. In alignment with this vision, our main objectives are:

1. To strictly adhere to agreed deadlines and ensure the quality of delivered products;
2. To remain available and responsive to the needs and expectations of our customers;
3. To continuously improve productivity;
4. To encourage initiative and adopt a participatory approach to foster improvement.

Each process within our Quality Management System (QMS) contributes to achieving these objectives.

To enhance the effectiveness and efficiency of our system, we have redesigned it in compliance with the ISO 9001:2015 standard. This performance-oriented standard enables us to improve our ability to satisfy customers and optimize our organization through, for example:

- Considering the increasingly complex context in which we operate;
- Implementing a risk- and opportunity-based approach at all levels of the organization to ensure continuous improvement in our results.

Our Commitment

We are committed to continuously developing and improving our QMS, meeting applicable requirements, and providing the necessary resources to ensure it remains relevant and value-adding.

For the satisfaction of our customers and the future of our company, we call on our quality director, process leaders, and all staff to actively participate in this initiative.

The Management